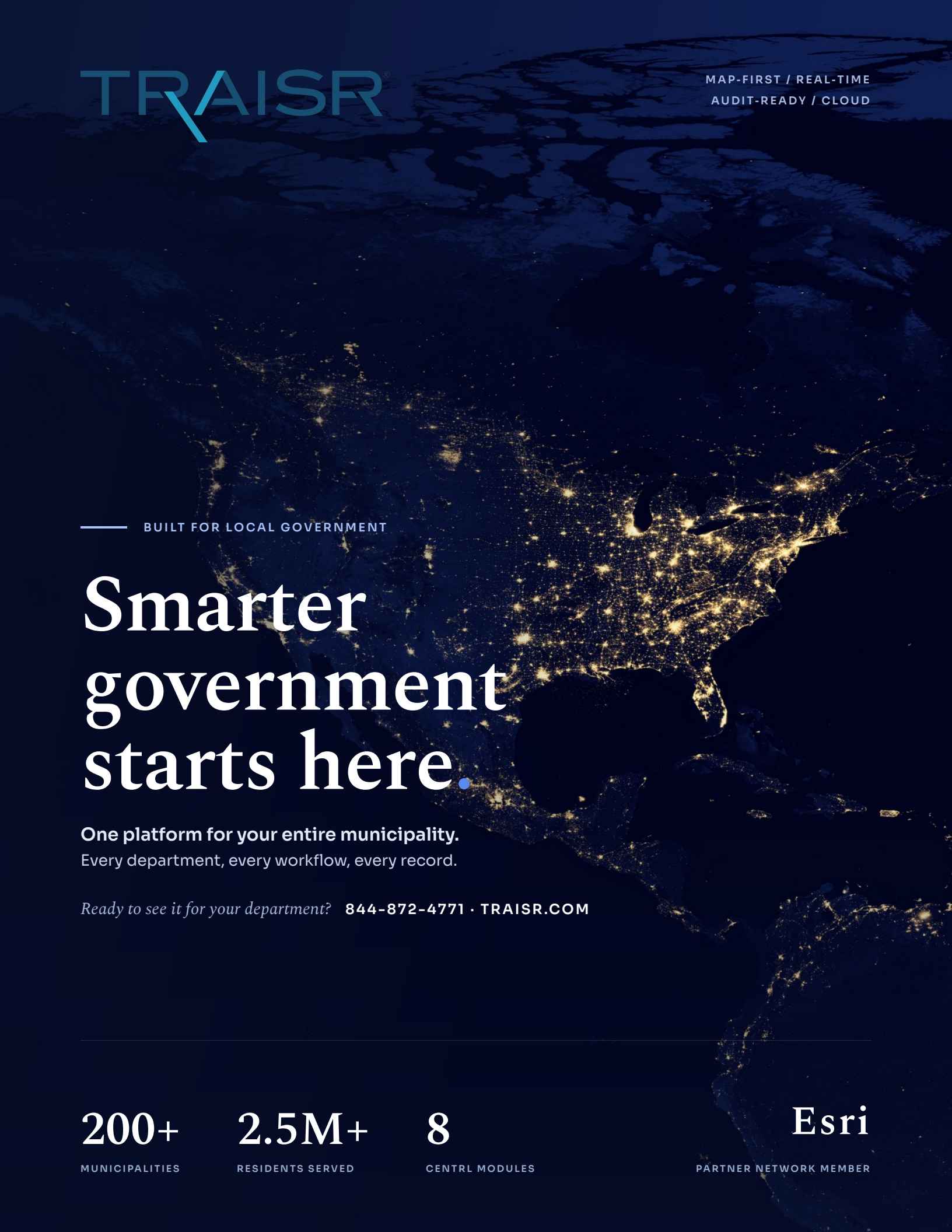




TRAISR®

MAP-FIRST / REAL-TIME
AUDIT-READY / CLOUD

— BUILT FOR LOCAL GOVERNMENT

Smarter government starts here.

One platform for your entire municipality.
Every department, every workflow, every record.

Ready to see it for your department? 844-872-4771 · [TRAISR.COM](https://traisir.com)

200+

MUNICIPALITIES

2.5M+

RESIDENTS SERVED

8

CENTRL MODULES

Esri

PARTNER NETWORK MEMBER

Replace fragmented tools with one *map-first* platform.

A cloud-based system built specifically for municipalities to manage infrastructure, workflows, and compliance — all tied to location and updated in real time. Designed around local-government workflows to improve visibility, coordination, and compliance, while making day-to-day work easier for staff in the office and the field.

01



Replace disconnected systems

Unify assets, work orders, permits, and inspections into a single map-based system of record — eliminating spreadsheets, paper, and siloed tools.

02



Operate in real time

Field crews update work directly from mobile devices, giving supervisors and directors immediate visibility into what's happening on the ground.

03



Stay audit-ready

Centralize inspection history, documentation, and MS4 compliance records so audits and reporting are no longer fire drills.

WHAT THE PLATFORM COVERS

- ◆ Asset Management
- ◆ Work Orders
- ◆ Permitting
- ◆ Inspections
- ◆ Fleet & GPS
- ◆ Citizen Requests
- ◆ MS4 Compliance
- ◆ ArcGIS Integration
- ◆ Online Payments
- ◆ Permit Portal

Runs in the browser on any device — desktop, tablet, or phone in the field. Nothing to install.



Integrated with ArcGIS Online — synchronize asset data to and from your organization's ArcGIS account for use on mobile devices and in the field.

From scattered spreadsheets to a *single source of truth*.

In most municipalities, managing assets, permits and work orders is still a manual process — data locked in spreadsheets, paper, and disconnected tools that can't keep up with daily demands. The platform brings it all into one place.

WITHOUT THE PLATFORM

- ✗ Records split across spreadsheets, paper files, and siloed software
- ✗ Field updates re-keyed by hand after crews return to the office
- ✗ No shared map — departments work from different data
- ✗ Audits and MS4 reporting become last-minute fire drills
- ✗ Residents call in issues with no transparent way to track them

WITH THE PLATFORM

- ✓ One map-based system of record for the whole municipality
- ✓ Crews update work live from phones and tablets in the field
- ✓ Every department sees the same real-time, location-tied data
- ✓ Compliance records centralized and pulled in clicks
- ✓ Residents report and track issues through a 24/7 portal
- ✓ Permit fees collected online — no counter visit needed

Implementations measured in weeks, not months.

Because the platform is modular and built on proven municipal workflows, agencies start with the areas that deliver the fastest return — then add capabilities as needs arise, with no re-input and nothing to merge.

Everything tied to *location*, updated in real time.

Office staff and field crews work from the same live map. An issue reported in the field is visible to directors in real time — with the full history, documentation, and compliance trail captured automatically as work happens.

01 Capture in the field

Crews and residents report issues with location and photos. Submissions land directly in the system — no paper, no re-entry, no lost notes.

02 Route & assign

Work orders are launched and routed to the right staff. Managers are copied automatically; time and materials are tracked against each job.

03 See it on the map

Directors get an instant, map-based view across assets, work orders, permits and inspections — in the office or on the road.

04 Report & stay audit-ready

Inspection history, documentation and MS4 records are centralized and recalled on demand — for annual reports, audits, or any request.

THE PLATFORM, LIVE

One map-based view of everything you manage.

In the office

Status across every department at a glance, tied to a live map.

In the field

Update work and capture photos from any device, instantly.

At audit time

Pull compliance records in clicks, not fire drills.

Eight modules. Take *exactly* what you need.

A modular, configurable system you can adopt all at once or grow into — and tailor to how your departments actually work. Start with the core, then layer on capabilities, with nothing re-keyed and nothing to merge.

✓ ASSET CENTRL

CORE MODULE

Manage any asset type within a web-based GIS. The foundation every other module builds on.

✓ WORK CENTRL

WORK ORDERS

Launch orders for routine, incident, or emergency response. Time and materials tracked per job.

✓ PERMIT CENTRL

PERMITTING

Generate permits, enforce compliance, issue fines, and plan inspections — with an optional resident portal.

✓ GPS CENTRL

LIVE TRACKING

Real-time GPS to manage emergencies, weather, and fleets — with progress reported to residents.

✓ CITIZEN CENTRL

RESIDENT PORTAL

A 24/7 channel to residents: push updates and receive geolocated issue reports with photos.

✓ INSPECTION CENTRL

INSPECTIONS

Schedule routine or emergency inspections with condition ratings for maintenance and risk planning.

✓ LAND CENTRL

PARCEL & ZONING

Accurate parcel and zoning data — track land development and draw buffer zones around affected parcels.

✓ FLEET CENTRL

FLEET

Schedule vehicle maintenance work orders, track full history, and keep a running activities calendar.

Connect government with residents, 24/7.

Share anything in the platform with the public, on your terms. With a few clicks, managers push critical updates — while residents send requests straight into a central database, with no re-entry by staff.



Permit Portal

An online application process that mirrors internal staff tools.

- Apply and pay fees by card
- Upload plans & documents
- Look up registered contractors
- Check status during review



Citizen Reporter

A location-based issue tracker with transparent resolution.

- Login or anonymous reports
- Photos & map location
- Routed to the right staff
- Status updates by email



Snow Tracker

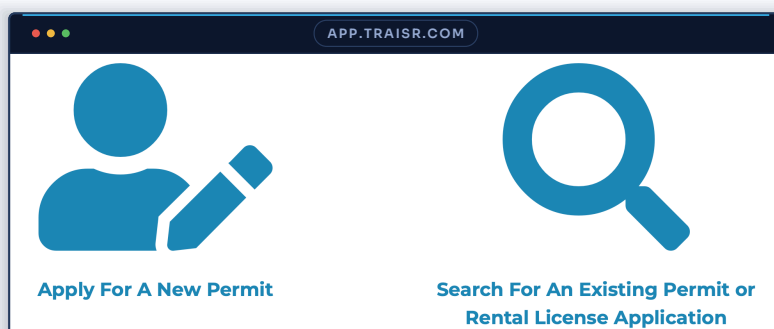
Live progress for snow plowing, leaf collection, street cleanup, or any route-based operation.

- Plow progress by segment
- Last-pass & cleanup times
- One view for crews, one for residents
- Real-time emergency notices



You decide who sees what, and how.

Tailor the experience to each audience — live vehicle locations and segment-level updates for managers and foremen, simple "when will my street be plowed" answers for residents. The same data, presented the way each group needs it.



RESIDENT PORTAL

- ANY DEVICE
Desktop, tablet, or phone in the field.
- NO RE-ENTRY
Straight into a central database.
- STATUS VISIBILITY
Check status during review.

Show proof of compliance — *always* at your fingertips.

DEP stormwater and sewer regulations require a full asset inventory, documented inspections, maintenance records, and proof of asset-management practices — all recallable on demand. The platform keeps that evidence organized and audit-ready.

When records can't be produced on request, the exposure is real — heightened DEP scrutiny, or fines.

What regulators require

- ◆ An inventory of all stormwater assets
- ◆ Documented MS4 inspections of storm sewer systems
- ◆ Maintenance records for every practice
- ◆ Documentation proving asset-management practices in place
- ◆ All of it recalled, printed, and provided on audit or request

How the platform helps

- ◆ GIS-based inventory for catch basins, manholes, pipes & more
- ◆ Account for and report on practice compliance, on demand
- ◆ Analyze vulnerable areas and plan maintenance budgets
- ◆ Identify locations for new stormwater BMPs
- ◆ PACP condition ratings and mobile data collection

FIELD-READY

Inspections captured where the work happens.



Infrastructure mapping

Catch basins, manholes, storm pipes with flow direction, FES and outlet structures.

Inspections & ratings

PACP condition ratings, scheduled inspections, preventative and reactive maintenance.

DEP reporting

Centralized records, images and documentation ready for the annual report.

Proven at scale.

200+

MUNICIPALITIES RUNNING
DAILY OPERATIONS ON THE
PLATFORM.

2.5M+

RESIDENTS SERVED BY
PLATFORM-POWERED
AGENCIES NATIONWIDE.

Esri

PARTNER NETWORK
MEMBER, INTEGRATED WITH
ARCGIS ONLINE.

WORKS WITH YOUR STACK

Connect TRAISR with the mapping, imagery, plan review, payment, and productivity systems your teams already use.



Nearmap



ADOPTION

Start small. Expand without re-entry.

01

Start where the return is fastest

Begin with the module that solves today's problem — assets, work orders, or permits.

02

Your data is the foundation

Existing records and parcel data come in as the base layer — no re-keying.

03

Grow module by module

Add capabilities as needs arise, with no re-input and nothing to merge.

SUPPORT

Answers in 30 minutes or less.

Support requests go to people who know municipal operations — not a ticket queue. Typical response time is 30 minutes or less, and the platform ships production updates twice a week, year-round.

Trusted across *the country.*

Nationwide, local agencies run assets, permits, work orders and inspections on the platform every day — and the roster keeps growing.

SELECT CLIENTS

A representative selection

01	City of Bonita Springs	FL
02	Township of Hamilton	NJ
03	City of New Brunswick	NJ
04	Sault Ste. Marie	MI
05	Town of Fort Mill	SC
06	City of Hazleton	PA
07	Solebury Township	PA
08	Whitpain Township	PA

Could your municipality be next?

844-872-4771
SALES@TRAISR.COM

The foundation every department *builds on.*

Manage any asset type within a web-based GIS — the foundation the rest of the CENTRL Suite builds on. Every record is tied to its location and updated in real time, so the office and the field work from the same current view.

01

Any asset, on the map

GIS-based inventory of any asset type — catch basins, manholes, storm pipes and more — each tied to its location on a single live map.

02

Documents on every asset

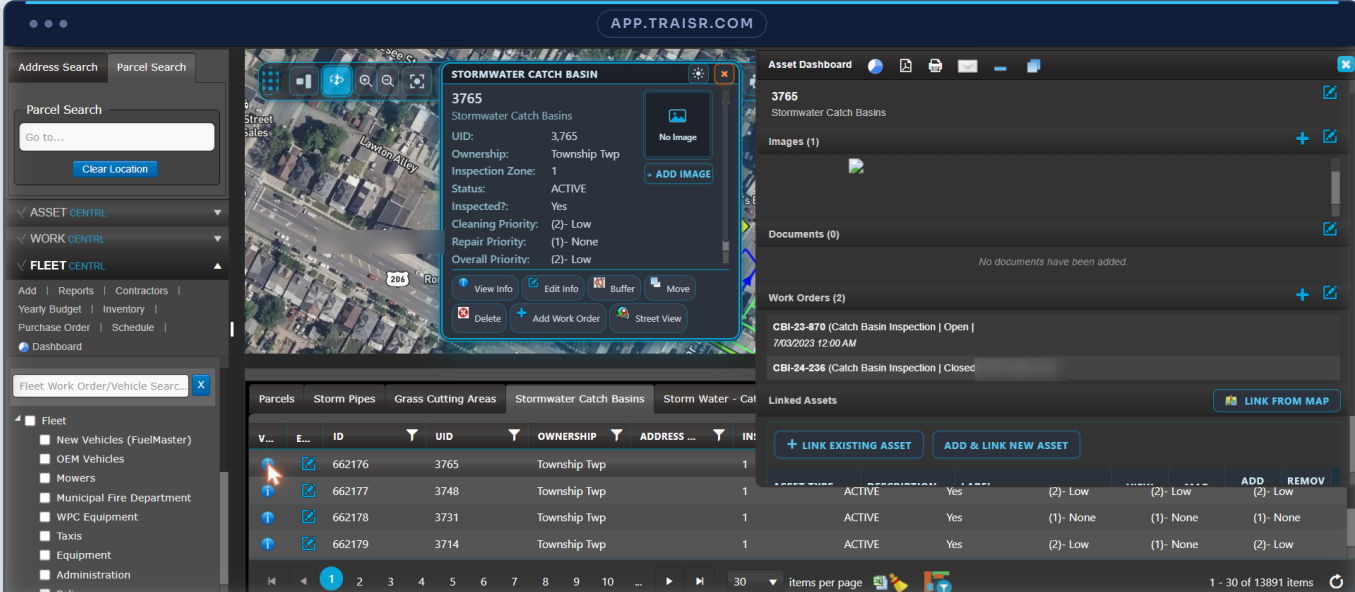
Attach images and documentation to any asset record and sync them with ArcGIS Online for viewing on mobile devices in the field.

03

Built on your parcels

Parcel data serves as the base layer, with native ArcGIS Online integration — asset data syncs to and from your ArcGIS account.

ALSO IN ASSET CENTRL **Condition tracking · Depreciation monitoring**
Unlimited asset hierarchy · Spatial data editing



ASSET CENTRL · LIVE Open any asset — images, documents, work orders, and linked assets in one view.

LIVE MAP VIEW

COMPLETE ASSET HISTORY

CONNECTED FIELD RECORDS

WORK CENTRL

Launching, routing, and tracking *every job*.

Launch work orders for routine, incident, or emergency response and route each to the right staff — with time and materials tracked per job and managers copied automatically.

- ◆ Routine, incident & emergency work orders
- ◆ Time & materials tracked per job
- ◆ Managers copied automatically
- ◆ Completely configurable work order forms
- ◆ Work orders linked to assets for historic tracking
- ◆ Map-based status visibility for directors
- ◆ Email notifications & updates via Microsoft Outlook
- ◆ Spatially located, geo-coded work orders

IN THE FIELD

Every job tracked from launch to close.



PERMIT CENTRL

Permits generated, enforced, and inspected — *in one system*.

Generate permits and enforce compliance, issue fines, and plan inspections — with fees collected online, including phased and staged collection.

- ◆ Generate permits & enforce compliance
- ◆ Issue fines
- ◆ Plan & schedule inspections
- ◆ Plan review & markup with Bluebeam
- ◆ Tracking hub for code violations
- ◆ Phased & staged fee collection
- ◆ Bulk document export for records requests
- ◆ Built-in contractor database
- ◆ Resident applications via the online Permit Portal



See *your municipality* on the platform.

Book a tailored walkthrough focused on the workflows, departments, and integrations that matter most to your team.

See how TRAISR can bring assets, work orders, permits, inspections, compliance records, and resident requests into one map-based system.



CALL

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